

Curriculum vitae

Jan Breś

Year of birth: 1985

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EMPLOYMENT & EDUCATION

- 12.2020** **Scrum Fundamentals Certified (SFC), Agile Product Owner Role: Foundations, Agile Product Owner Role: Techniques**
- 04.2019 – 04.2020** **Product Manager in Vanking Celkar Group, Niepołomice, Poland**
- Managing OE parts portfolio (Ford, Renault, PSA) and sharing SME knowledge with other employees (including trainings delivery);
 - Optimizing buying strategy to maximize profits;
 - Maintaining relationships with international suppliers, acquiring new contractors;
 - Defining requirements and supervising implementation of new solutions for Webservice (API) and other systems / IT tools;
 - Supervising quality of internal catalogues' content;
 - Overseeing warehouse stock levels, evaluating key performance indicators.
- 04.2017 – 03.2019** **Product Content Coordinator in Tenneco EMEA HQ in Brussels, Belgium**
- Supervision over aftermarket parts e-catalogue;
 - Identifying and remediating technical content gaps in the catalogue;
 - Improving data quality to best market standards;
 - Defining and implementing KPIs;
 - Maintaining relationships with customers, providing personalized solutions and technical support;
 - Creating and keeping up to date high quality project documentation.
- 04.2012 – 03.2017** **Clifford Thames, Kraków, Poland**
- 07.2014 – 03.2017** **Ford Technical Customer Support**
Technical Parts Specialist (2nd Line Support)
- Resolving internal and external queries;
 - Liaising with internal Ford departments (Engineering, SCM, distributors) and external suppliers;
 - Supervising and tracking short- and long-term systems' and catalogue's corrections.

06.2013 - 07.2014 **JLR Parts Product Management**
Catalogue Compiler

- Creating content for powertrain and electrical sections in catalogues;
- Cooperating with internal JLR departments (Engineering, Advanced Service Release, Customer Support);
- Performing service parts release process.

04.2012 - 06.2013 **Ford Technical Customer Support**
Technical Parts Specialist (1st Line Support)

- Resolving internal and external queries from UK Ford dealers and internal departments within tight deadlines.

2005 – 2012 Parameter Engineering Company, Krakow, Poland – various roles

2005 – 2007 Cracow Post-Secondary School Profesja – Hotel Management

2000 – 2014 Volunteer Leader in Szczep Dąbie in *The Scout Association of the Polish Republic*

SKILLS & PERSONAL STRENGTHS

- Fluent English (in speaking and writing, experience in working in a multicultural environment);
- Well organized with good analytical and problem solving skills, ability to work under time pressure, without supervision, prioritize tasks and think detailed as well as big picture;
- Proficient in MS Excel (including formulas, macros and pivot tables), SQL and Power BI (visualizations, reports, data transformations);
- Good communication and social skills, ability to work effectively with various stakeholders (team, project managers, product owners, engineers, senior management, suppliers, customers and others), presenting solutions, explaining methods and results, providing ideas, seeking opportunities for improvements.
- Projects and business requirements management.

I hereby agree for using the personal data included in my job application as required by the recruiting process (according to the Polish law of August 29, 1997 on the protection of personal data Dz. U. Nr 133 póż. 833).